

**Application No.:** 10/802,129  
**Filing Date:** March 16, 2004

### **AMENDMENTS TO THE ABSTRACT**

Please revise the Abstract as follows:

A builder risk assessment system ~~that assesses the quality of a builder's operations is disclosed. In various embodiments, the system assesses the builder on a variety of quality measures that are deemed to be associated with potential risk and determines an overall risk assessment for the builder that may be expressed, for example, as a numerical score, a grade, or an assigned tier-level. In various embodiments, the~~The assessment can consider~~considers~~ factors such as design quality, builder knowledge, communications systems, customer service, data tracking, prior and active claims, safety programs, and legal/contractual/insurance issues. The ~~builder risk assessment~~ system may use responses to questions related to the factors and results from field inspections of the builder's construction sites to generate the risk assessment. The ~~builder risk assessment~~ system may select the questions and inspection checkpoints based on a ~~consideration of~~ characteristics of the builder's operations, such as size, type, and geographical location of the builder's construction projects so that the assessment may be customized and ~~may be used to meaningfully compare the builder's quality and risk relative to that of other builders.~~